



Junction Independent School District

Dr. Renee Schulze, Superintendent
1700 College Street • Junction, Texas 76849
325 446-3510 • fax 325 446-4413
www.junctionisd.net



December 26, 2013

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Appeal to FCC

CC Docket No. 02-6

Junction Independent School District

BEN; 141162

Form 471 # 879992

FRN: 2401185

I am respectfully submitting this appeal to FCC to review and reverse USAC's denial of our SPIN Change Request due to the provider, Fusion, defaulting on the contract. This service is for the 2013-2014 year for our PRI Line charges.

SPIN change request denial APPEAL 22-525752

- 1) Submitted by e-rate administrator, Cheryl Herring
325-446-3537 cheryl.herring@junctionisd.net
- 2) THIS LETTER IS TO SERVE AS AN APPEAL TO USAC DECISION TO DENY
SPIN CHANGE FOR FRN# 2401185
 - Original service provider was FUSION SPIN # 143018211
 - Request to change 471 to Verizon SPIN #143004789
 - This appeal is for funding year 2013: 07/01/2013-06/30/2014
 - I am appealing USAC's Denial of a SPIN CHANGE DUE TO Fusion's default of the signed contract for service.

Junction ISD is a small, rural, economically disadvantaged district, which relies heavily on resources, such as E-Rate reimbursement to help provide quality education and resources for our students.

USAC explanation of their denial: "The winning provider 143018211 was not the highest bidder in the matrix evaluation". I understood rules in the USAC guide that a school was not obligated to go with the highest bidder on the matrix, but that it is used as a tool to help determine the provider.

The matrix used to determine points, showed a 2 point difference, which reflects "**Prior experience with vendor**". Fusion's **RATES** were going to be lower than Verizon's, and I had entered the matrix evaluation honestly. This was a hard decision, due to our lengthy business and experience with Verizon, but the potential savings in money to attempt to try using Fusion appeared to be a financially sound consideration.



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BEN; 141162

Form 471 # 879992

FRN: 2401185

I am requesting an Operational SPIN change for FRN #2401185 on FCC Form 471 # 879992 for PRI service and be allowed E-rate reimbursement for the PRI line fees.

On July 30, 2013 Fusion/Signature Telecommunications/RWT contacted me by telephone and simply stated that they were NOT going to be able to provide service to Junction ISD and that they do not have a "carrier" to provide the PRI lines service, which immediately defaulted the contract JISD agreed to with Fusion. Junction ISD had used Verizon all previous years for this service and had elected to give Fusion/Signature Telecommunications/RWT the business after extremely lengthy research, detail, and extended correspondence prior to awarding the contract to them in order to save money. Their costs were lower.

As the E-rate administrator for JISD, I am very concerned and disappointed that I spent the amount of time and work with this company only to be told after the date service would have changed, that the company was not going to be able to supply what they had agreed to.

There had not been any changes made in our service and Junction ISD will continue to be provided PRI Line service from Verizon, but E-rate has been compromised due to Fusion defaulting on the agreement.

Verizon's SPIN # is 143004789, which I am requesting that my FRN 2401185 and Form 471 # 879992 be changed to for 2013-2014.



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FCC Appeal

CC Docket No. 02-6

Junction Independent School District

BEN: # 141162

Form 470 # 573170001062847

Form 471 # 879992

FRN: 2401185

SPIN change request denial APPEAL 22-525752

Fusion breached the contract with a phone call on July 30, 2013 at 10:20 a. m. stating they are not able to service our area and cannot provide that service. USAC has denied both appeals, which I believe is incorrect. It is regretful that Fusion was considered for the lower cost and that JISD was misled by their representative and company. This discrepancy is NOT my error. Junction ISD submitted filings in a timely, correct manner. Fusion has caused this conflict and it is wrong refuse a SPIN change due to Fusion's inept business practices and for USAC to withhold e-rate reimbursement to JISD because of Fusion's inability to provide the service, which they had agreed to.

This appeal is to ask FCC to reverse the DENIED decision and allow E-rate reimbursement to Junction Independent School District for the PRI Line service by allowing the Service Provider Change back to Verizon.

Sincerely,

Cheryl Herring, E-Rate Administrator
Junction Independent School District

Item 21 Attachment

Telecommunications - Funding Year 2013

FCC-CC-Docket No. 02-6

Applicant Name JUNCTION INDEP SCHOOL DISTRICT
 Billed Entity Number 141162
 Form 471 Application Number 879992
 Funding Request Number 2401185
 Service Provider Signature Telecommunications, Inc
 Attachment Number 21
 Narrative description of this Funding Request PRI DDI telecommunications and long distance

Service Type	Service Description	Eligible Pre-Discount Cost
1 DTS - ISDN-PRI		\$7,536.00
	Number of Telecom Lines (if applicable)	38
	Recurring Charges	Non Recurring Charges
Monthly Recurring Charges	\$628.00	One-time non-recurring charges \$500.00
Less Ineligible Amount (if any)	\$0.00	Less Ineligible Amount (if any) \$500.00
Number of Months	12	
Eligible recurring charges	\$7,536.00	Eligible non-recurring charges \$0.00
		Line item TOTAL \$7536
	Total:	\$7,536.00
	Funding Requested on 471:	\$7,536.00

Date Submitted

1/17/2013 4:27:18 PM

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Quote Request

FCC-CC Docket
No. 02-6

Service Address:

DATE: November 19, 2012

Company Name: Junction ISD
Street Address: 1770 College
City/State/ZIP: Junction TX 76849
NPA/NXX: 325 446 4413
CLLI: JNCTXXADSO

Quotation #

Agent Name:

AE: Marilyn Richmond

If Z Location needed:

Street Address:
City/State/ZIP:
NPA/NXX:
CLLI:

Comments or special instructions:

Product	Description	Monthly	Install	AMOUNT
PRI T-I	Local Voice 23 Channel PRI	\$553.00		\$553.00
1	One Time Install		\$500.00	
100	100 DID's	\$75.00		\$75.00
	Long Distance rate .05 cents per minute			
TOTAL		\$ 628.00	\$500.00	\$ 628.00

* Quotes valid for 30 days only

Additional Comments

12 month Term

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Cheryl Herring

From: Marilyn Richmond [mrich@rwtconnect.net]
Sent: Monday, November 19, 2012 9:41 AM
To: cheryl.herring@junctionisd.net
Subject: RWT/Fusion PRI Proposal
Attachments: image001.jpg; Junction ISD Prop (2).xls

*FCC-CC-Docket
No 02-6*

Cheryl,

Attached is the proposal for replacing your present PRI T-1. This cuts your budget down by about \$217.70 per month, \$2612.40 savings per year!

I look forward to hearing further from you as always.

Have a GREAT TURKEY DAY!

Sincerely,

Marilyn

Marilyn Richmond
Regional Manager
RWT/Fusion
409 832 8200



any term for the contract described in the original FCC Form 470 or the RFP under which the original service provider was selected.

Service Substitutions

function ISD Case # 22-522631 525752

A change in service provider, by itself, does not allow a substitution in the specific products or services to be supplied.

Applicants may make a simultaneous request for both service substitution and change in service provider by (1) following the steps as outlined in the service substitutions procedure, and (2) including the service provider change letter described below as an additional attachment to the service substitution request.

In the event that a simultaneous service substitution and service provider change cannot be granted due to a problem with one request or the other, we will contact the applicant to determine if USAC should continue to process the remaining request.

How to Apply

FCC-CC Docket No.

You can request an operational SPIN change by indicating the original service provider name and SPIN indicated on the Funding Commitment Decision Letter (FCDL) and the correct service provider name/SPIN to be reflected on USAC records.

02-6

Operational SPIN change requests must be in writing. You must supply the following information in your request.

1.	Billed Entity Number (BEN)	<i>141162</i>
2.	Applicant Name	<i>Junction Independent School District</i>
3.	Funding Request Number (FRN)	<i>2401185</i>
4.	FCC Form 471 Application Number	<i>879992</i>
5.	Applicant Contact	<i>Cheryl Herring</i>
6.	Applicant Phone	<i>325-446-3510</i>
7.	Applicant Email Address	<i>Cheryl.herring@junctionisd.net</i>
8.	Original SPIN	<i>143018211</i>
9.	Original Service Provider	<i>Signature Telecommunications, Inc. (Jusion)</i>
10.	Original Service Provider Contact	<i>Marilyn Richmond</i>
11.	Original Service Provider Phone	<i>972-588-2100</i>
12.	Original Service Provider Email Address	<i>mrichmond@fusionconnect.net</i> ^{let employment} <i>(current Rep: rcruez@fusionconnect.net)</i>
13.	New SPIN	<i>143027372</i>
14.	New Service Provider	<i>Verizon</i>
15.	New Service Provider Contact	<i>Maria Szatkowski</i>
16.	New Service Provider Phone	<i>866-483-8858</i>
17.	New Service Provider Email Address	<i>maria.szatkowski@verizon.com</i>
18.	Has the original service provider supplied any services under this funding request? If yes, you must supply the following information.	
For recurring services: <i>NO</i>		
a.	Monthly pre-discount amount for original service provider	<i>628.00</i>
b.	Monthly pre-discount amount for new service provider	<i>628.00</i>
		Do not provide the total pre-discount amount for the funding year or the total funding commitment. Only provide the monthly amount. <i>\$ 628.00</i>
		Neither a. nor b. may be greater the Item 23c on FCC Form 471.

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Junction ISD

525 752

- c. Effective date of change The date must be expressed as the first day of the month (e.g., October 1, 2011 not October 20, 2011) **July 1, 2013** **FCC-CC-Docket No.**
- d. Last day of service for new service provider **June 30, 2014** **02-6**

For non-recurring services:

- a. One-time pre-discount amount for original service provider Do not provide the total pre-discount amount for the funding year or the total funding commitment. Only provide the monthly amount. **\$500.00**
- b. One-time pre-discount amount for new service provider The sum of a. and b. may be greater the Item 23h on FCC Form 471.
- c. Effective date of change The date must be expressed as the first day of the month (e.g., October 1, 2011 not October 20, 2011) **July 01, 2013**
- d. Last day of service for new service provider **June 30, 2014**

19. Please answer the following three questions:

- Are all SPIN changes requested in this letter allowed under all applicable state and local procurement rules? **Yes** or No
- Are the SPIN changes allowable under the terms of the contract, if any, between the applicant and its original service provider? **Yes** or No
- Have you notified your original service provider of your intent to change service providers? **Yes** or No (If your service provider is no longer in business, have you attempted to contact them? Yes or No)

If you answered "No" to any of the questions, please explain.

20. Beginning with FY2011 FRNs, provide the following two items:

- A detailed explanation of the need for the change
- The final bid evaluation worksheet (a listing of the bid weighting factors and individual vendors' scores for all vendors that participated in the original competitive bidding process) for the services requested in FRN(s) associated with the SPIN change or, if applicable, a statement that there was only one or no bids received.

The request may be sent by U.S. mail, fax, or email.

U.S. Mail

The letter should be labeled "Operational SPIN Change" and sent to:

Operational SPIN Change
Schools and Libraries
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

Fax

Please include a fax cover page to ATTN: Operational SPIN Change and indicate the number of pages you are faxing. The fax number is (973) 599-6526.

Email

Prepare your request as described above and name and/or title it "Operational SPIN Change Request."

Go to the [Submit a Question](#) feature on the USAC website and click "Continue." Choose "SPIN Changes" from the topic inquiry menu and then select your specific Inquiry from the question menu. Follow the instructions for submitting an attachment to submit your request to USAC.

SUBMIT

NAVIGATE

EXPLORE